



FALL 2024

SandScript

President's Letter

As we once again arrive at Eagle's Nest for our fall weeks, I find it hard to put into words the overwhelming pride I feel when walking around the resort and spending time in our beautiful unit, so very thankful for choosing this resort 38 years ago and grateful to be able to be a part in making the many decisions that were so essential in maintaining and beautifying our resort, working for our owners as one of our Board of Directors. A huge THANKS to all the owners who elected me to serve for several terms. It is always such a pleasure working with Claudia Phoenix and Alisa Square, both very dedicated to Eagle's Nest. We are fortunate to have them working for our owners. Hats off to our recreation director, Margo, who adds a little bit of professionalism to activities while guests of all ages have lots of fun! We also have the top sales person, Lisa Seymour. She is the best in the SW Florida area for Hilton Timeshares.

We are learning the value of our manager, Ed Ludwig. He has had a very stressful year due to several eventful breakdowns sometimes

overlapping - but he has handled all extremely well! He is engaged in helping guests as shown in the informative owners meetings, his several walks around pool area each day, learning all about the ins and outs of this resort and more. We certainly hope he will be with us for many years.

A few of the several projects this year: repaired the cooling tower, installed on-demand tankless water heaters in the tower, installed water heaters in each villa units, new mattresses, washers/dryers in villas, fiber optic cable for our new cable and phone systems (should have been installed already but waiting on companies to install) and more.

As you know as owners, we have Hilton Grand Vacations as our Management Company. Along with their everyday help, and the many other items they help with, what would we have done without them especially during the hurricanes, management changes, employee responsibilities, and so much more. They are certainly a full-service management company, hired to



INSIDE THIS ISSUE:

Nesters Need to Know	2
Manager's Letter.....	3
Pet Policies Update	3
Planning Calendar.....	4
Meet Our Staff	5
Local Pet Kennels.....	6

manage, but do not take part in any decision making of major items. This is done by the five Board members.

When using your vacation time, take a moment to look at your resort - the beauty of our pool area, the well maintained and welcoming and comfortable individual units, beautiful lobby and mezzanine,

continued on page 2

Nesters Need to Know



1

CHECK-IN REMINDER

As you can imagine, Friday check-in at the resort is a busy time for all involved. On occasion, our owners and guests arrive at the resort ahead of schedule, ready to start settling in; however, we ask that you please be mindful that our check-in time is 3 p.m.

Each week, our teams clean, restock, repair (as needed) and inspect nearly 96 rooms between the hours of 10 a.m. and 3 p.m. There are often multiple room moves to be coordinated and completed as well. In order to move a guest, we wait for their next unit to be vacant and cleaned; meanwhile, the guest currently in the unit to be cleaned may be waiting for another unit.

For those arriving early, thank you in advance for your patience as we meticulously prepare your home-away-from-home for the week ahead. We will gladly store your bags and lead you to the beach so that you can truly begin to unwind while we put the finishing touches on your unit. After all, isn't that one of the most treasured parts of your stay here? Roughly one hour before check-in, we are happy to begin completing your paperwork.

Thank you for your understanding and cooperation.

OCCUPANCY

Eagle's Nest is governed by fire codes in regard to unit occupancy. 2 bedrooms have a maximum occupancy of 6 people, while the 1 bedroom has a maximum occupancy of 4 people.

2

POOL PROJECTILES

Due to injuries sustained from footballs, frisbees, and other objects, HGV maintains a no projectile policy in the pool.

4

POOL & SPA CLOSINGS

Please do not bring food or beverages in the pool or hot tubs, or around their edges. Also, please have protective suits for toddlers. We have had to close the pool down several times recently due to chemical imbalances.

5

PARKING

Since parking at Eagle's Nest was designed for only one parking pass per unit, we must ask that you plan alternate parking if you plan any additional cars. Remember to be kind to our staff, who did not design our parking lot or the Island parking. It is the owners' responsibility to plan ahead for the parking of their families' and friends' cars, as additional on-site parking is not available. Most often the best plan can be arranged by simply going to pick up your guests – or perhaps being cost-effective and using taxis instead of renting a car.

9

Manager's Message

GREETINGS FROM MARCO ISLAND,

With 2024 winding down, we still have much to accomplish before the start of the new year. We have several projects that are still ongoing, including concrete and stucco restoration, installation of a new fire alarm system in the tower, and installation of new fiber optics for our phone service.

The concrete and stucco restoration will continue through the spring. Please be aware of additional noise, and limited parking due to construction vehicles and equipment.

Fiber optics lines have been installed and we await final connectivity in the near future. In the meantime, please use our alternative cell line (239-259-4573) if you experience difficulty with our main phone line.

We expect our new alarm system to be functional very soon.

*Ed Ludwig,
General Manager*



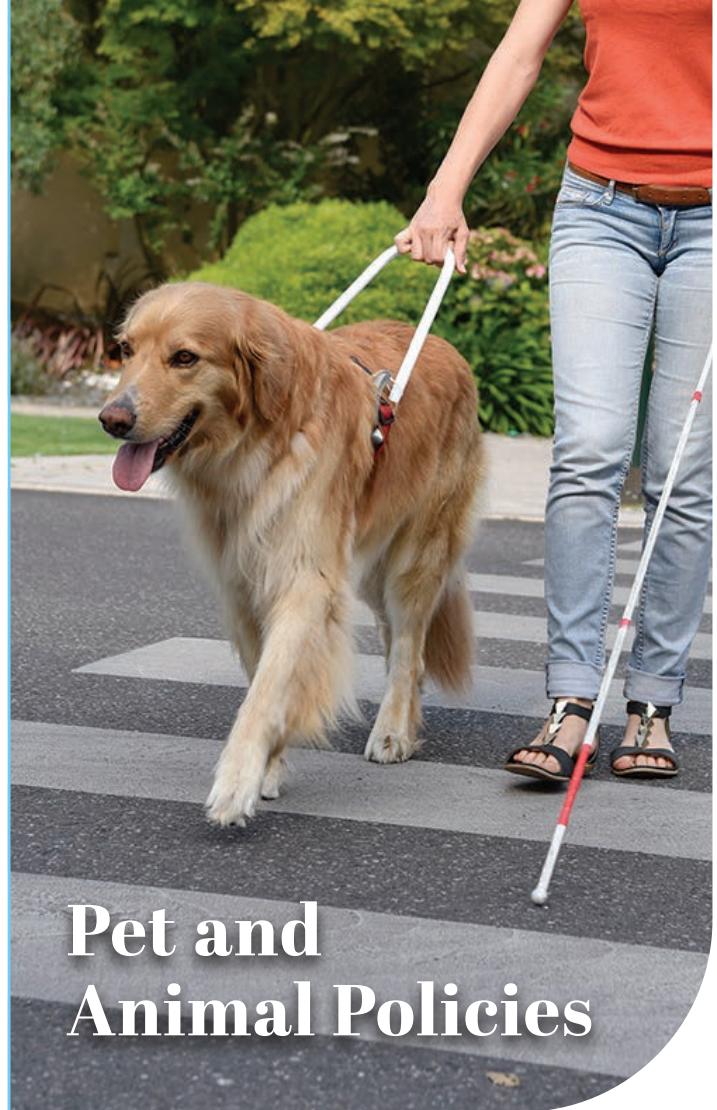
President's Letter, continued from page 1

newly updated racquetball/basketball court, the always well maintained and updated tennis/pickleball courts, and from your lanai at the serene Gulf of Mexico and breathtaking sunsets.

If anyone doubts if your past Boards have done their job just look at our extremely low delinquency rate: 0.025%, unheard of in the time-share industry. Owners love Eagle's Nest!

I want to thank the Staff, Management and especially the owners for their continued loyalty to our superior resort and certainly for the remarkable patience our owners and staff showed during the very long elevator replacement project. You helped with the success!

Sharon Bohrer, President



Pet and Animal Policies

At this time only service animals as defined and established by the Americans with Disabilities Act (ADA) will be permitted access to the property. Pursuant to the ADA, Eagle's Nest is required by law to allow service animals on the property, which applies to animals that are trained to do work or perform tasks for someone with a physical, mental, psychiatric, sensory, or intellectual disability. Typical examples include, but are not limited to, animals trained to assist with sight/hearing, animals trained to alert others if their owner has a seizure, and animals trained to assist their owner with balance.

No other animals will be permitted on Eagle's Nest property, including, but not limited to, those animals or pets considered to be Emotional Support Animals (ESA).

This policy has been and will continue to be in place until otherwise changed by the Board. If an owner/guest checks in with an Emotional Support Animal a list of local kennels will be provided.

Vacation Planning

Calendar

2024 2025 2026 2027

GOLD	1	5-Jan		1	3-Jan		1	2-Jan		1	1-Jan	N
GOLD	2	12-Jan		2	10-Jan		2	9-Jan		2	8-Jan	
GOLD	3	19-Jan		3	17-Jan		3	16-Jan		3	15-Jan	
GOLD	4	26-Jan		4	24-Jan		4	23-Jan		4	22-Jan	
GOLD	5	2-Feb		5	31-Jan		5	30-Jan		5	29-Jan	
GOLD	6	9-Feb		6	7-Feb		6	6-Feb		6	5-Feb	
PLAT	7	16-Feb	P	7	14-Feb	P	7	13-Feb	P	7	12-Feb	P
PLAT	8	23-Feb		8	21-Feb		8	20-Feb		8	19-Feb	
PLAT	9	1-Mar		9	28-Feb		9	27-Feb		9	26-Feb	
PLAT	10	8-Mar		10	7-Mar		10	6-Mar		10	5-Mar	
PLAT	11	15-Mar		11	14-Mar		11	13-Mar		11	12-Mar	
PLAT	12	22-Mar		12	21-Mar		12	20-Mar		12	19-Mar	
PLAT	13	29-Mar	E	13	28-Mar		13	27-Mar		13	26-Mar	E
GOLD	14	5-Apr		14	4-Apr		14	3-Apr	E	14	2-Apr	
GOLD	15	12-Apr		15	11-Apr		15	10-Apr		15	9-Apr	
GOLD	16	19-Apr		16	18-Apr	E	16	17-Apr		16	16-Apr	
GOLD	17	26-Apr		17	25-Apr		17	24-Apr		17	23-Apr	
GOLD	18	3-May		18	2-May		18	1-May		18	30-Apr	
SILVER	19	10-May		19	9-May		19	8-May		19	7-May	
SILVER	20	17-May		20	16-May		20	15-May		20	14-May	
SILVER	21	24-May	M	21	23-May	M	21	22-May	M	21	21-May	
SILVER	22	31-May		22	30-May		22	29-May		22	28-May	M
SILVER	23	7-Jun		23	6-Jun		23	5-Jun		23	4-Jun	
GOLD	24	14-Jun		24	13-Jun		24	12-Jun		24	11-Jun	
GOLD	25	21-Jun		25	20-Jun		25	19-Jun		25	18-Jun	
GOLD	26	28-Jun	*	26	27-Jun		26	26-Jun		26	25-Jun	
GOLD	27	5-Jul		27	4-Jul	*	27	3-Jul	*	27	2-Jul	*
GOLD	28	12-Jul		28	11-Jul		28	10-Jul		28	9-Jul	
GOLD	29	19-Jul		29	18-Jul		29	17-Jul		29	16-Jul	
GOLD	30	26-Jul		30	25-Jul		30	24-Jul		30	23-Jul	
GOLD	31	2-Aug		31	1-Aug		31	31-Jul		31	30-Jul	
GOLD	32	9-Aug		32	8-Aug		32	7-Aug		32	6-Aug	
GOLD	33	16-Aug		33	15-Aug		33	14-Aug		33	13-Aug	
SILVER	34	23-Aug		34	22-Aug		34	21-Aug		34	20-Aug	
SILVER	35	30-Aug	L	35	29-Aug	L	35	28-Aug		35	27-Aug	
SILVER	36	6-Sep		36	5-Sep		36	4-Sep	L	36	3-Sep	L
SILVER	37	13-Sep		37	12-Sep		37	11-Sep		37	10-Sep	
SILVER	38	20-Sep		38	19-Sep		38	18-Sep		38	17-Sep	
SILVER	39	27-Sep		39	26-Sep		39	25-Sep		39	24-Sep	
SILVER	40	4-Oct		40	3-Oct		40	2-Oct		40	1-Oct	
SILVER	41	11-Oct		41	10-Oct		41	9-Oct		41	8-Oct	
SILVER	42	18-Oct		42	17-Oct		42	16-Oct		42	15-Oct	
GOLD	43	25-Oct		43	24-Oct		43	23-Oct		43	22-Oct	
GOLD	44	1-Nov		44	31-Oct		44	30-Oct		44	29-Oct	
GOLD	45	8-Nov		45	7-Nov		45	6-Nov		45	5-Nov	
GOLD	46	15-Nov		46	14-Nov		46	13-Nov		46	12-Nov	
GOLD	47	22-Nov	T	47	21-Nov	T	47	20-Nov	T	47	19-Nov	T
GOLD	48	29-Nov		48	28-Nov		48	27-Nov		48	26-Nov	
SILVER	49	6-Dec		49	5-Dec		49	4-Dec		49	3-Dec	
SILVER	50	13-Dec		50	12-Dec		50	11-Dec		50	10-Dec	
PLAT	51	20-Dec		51	19-Dec	C	51	18-Dec		51	17-Dec	
PLAT	52	27-Dec	C	52	26-Dec	N	52	25-Dec	C	52	24-Dec	C



Introducing Our Award-Winning Housekeeping Department

This group is responsible for producing excellent housekeeping scores on a consistent basis.

From left to right: Florina Hernandez, Supervisor; Olga Giraldo, Housekeeping Manager; Selene Martinez, Supervisor.

Meet the Eagle's Nest Maintenance Team

This group is responsible for keeping our resort functioning at a high level.

*From left to right:
Anuedy Rodriguez, Maintenance Manager, Osvaldo Fernandez, Luis Vazquez, and Jose Almanzar.
Not pictured, Quevin Payero, Supervisor.*



Ongoing Concrete and Stucco Restoration

Please be advised that concrete and stucco restoration will be an ongoing project for the next six months. We will experience increased levels of noise and dust, as well as limits on guest parking due to construction equipment and vehicles.





410 S. Collier Boulevard
Marco Island, FL 34145

For Your Convenience: Local Pet Kennels

MARCO ISLAND:

CRITTER CAFÉ
(239) 389-8488
810 Bald Eagle Dr.
Marco Island, FL 34145

**MARCO VETERINARY
CLINIC**
(239) 394-2535
1842 San Marco Rd.
Marco Island, FL 34145

NAPLES:

CAMP BOW WOW
(239) 352-2275
3382 Mercantile Ave.
Naples, FL 34104

**PAMPERED PET
RESORTS**
(239) 970-1111
3840 Bush Blvd.
Naples, FL 34114

**LOVE MY DOG
RESORT AND SPA**
(239) 262-1200
375 106th Ave.
Naples, FL 34108

